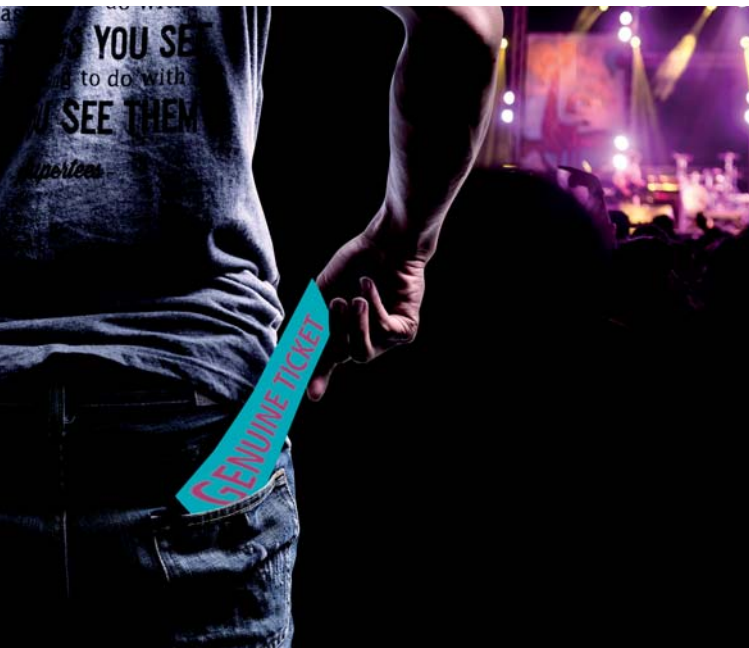# It's just the ticket.
Or is it?

Internet Safety
Starts with *you.*

You can't beat the atmosphere when you walk into an auditorium, arena or field to see your favourite band, show or team, and the excitement when the action starts.

However, if you and your party are refused entry because your tickets are fakes, or didn't arrive, the only outcomes are disappointment and financial loss.

NO ENTRY!

Top tips for buying tickets safely

- Buy tickets only from the venue box office, sports club, promoter, official agent or reputable fan ticket exchange sites

- Never pay individuals or businesses by bank transfer, however desperate you are to get your tickets

- Remember that paying by credit card offers greater protection than with other methods

- Double check all details of your ticket purchase before confirming payment

- Don't reply to or click on links in emails and social media posts from sellers you don't recognise, and don't open attachments

- Before entering payment card details on a website, ensure that the payment page is genuine and secure, and log out when you've finished your transaction

- Check sellers' privacy and returns policies

- Keep your receipts until after the event

- Check your bank statements to make sure you recognise all of the transactions and that the amounts are correct

- Make sure your internet security software is up to date and always switched on

For more information on buying tickets safely please visit www.getsafeonline.org, click *'Shopping, Banking & Payments'* **and select** *'Buying Tickets'*

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Get Safe Online

Get Safe Online is the UK's leading source of information and advice on online safety and security, for the public and small businesses. It is a not-for-profit, public/private sector partnership backed by a number of government departments, law enforcement agencies and leading organisations in internet security, banking and retail.

Our advice is free, authoritative, informative, impartial and easy to follow.

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