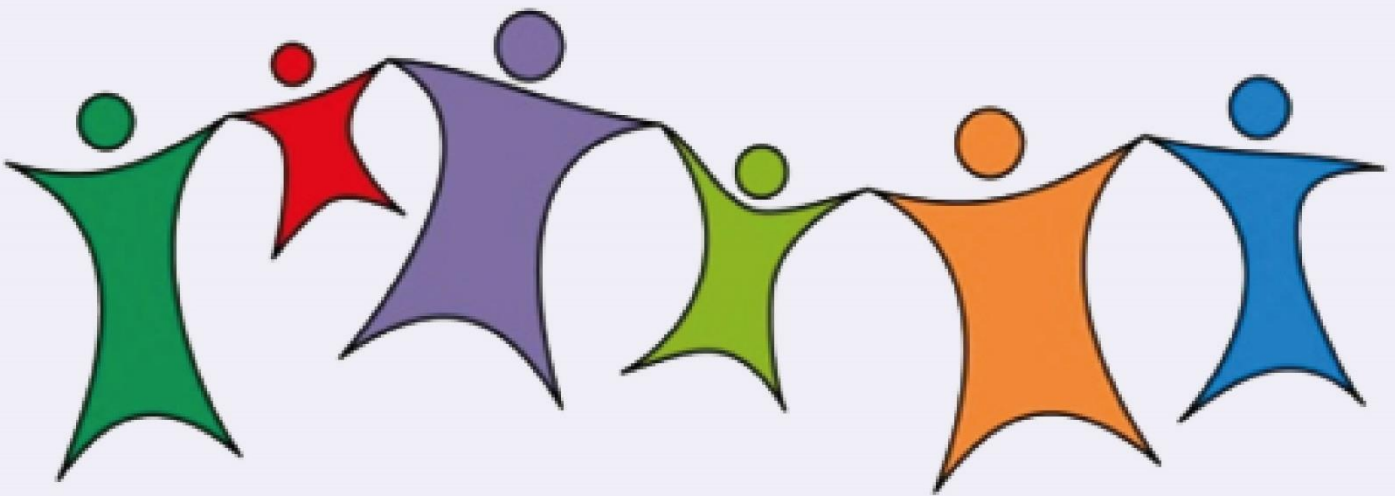




County Durham Family Outcome Framework

Updated: October 2022



Children, Young People and Families





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What does this document cover?

Guidance relating to the delivery of Durham's Supporting Families in 2022-25.

Who is it for?

This is for any practitioner supporting a child, young person, parent/carer who has completed a whole family assessment.

The purpose of the Family Outcome Framework?

This document is designed to act as a guide for frontline practitioners and managers across the County Durham Partnership to help demonstrate improved outcomes for families. It sets out an agreed approach to evidencing when a family has achieved significant and sustained progress, ensuring our work with children and families is focussed on achieving measurable outcomes.

The Family Outcome Framework provides a partnership-wide framework that details:

- Family Needs – The problems or issues that affect families with multiple and complex needs.
- Outcomes - Descriptions of the significant and sustainable outcomes that we want families to achieve.

Framework

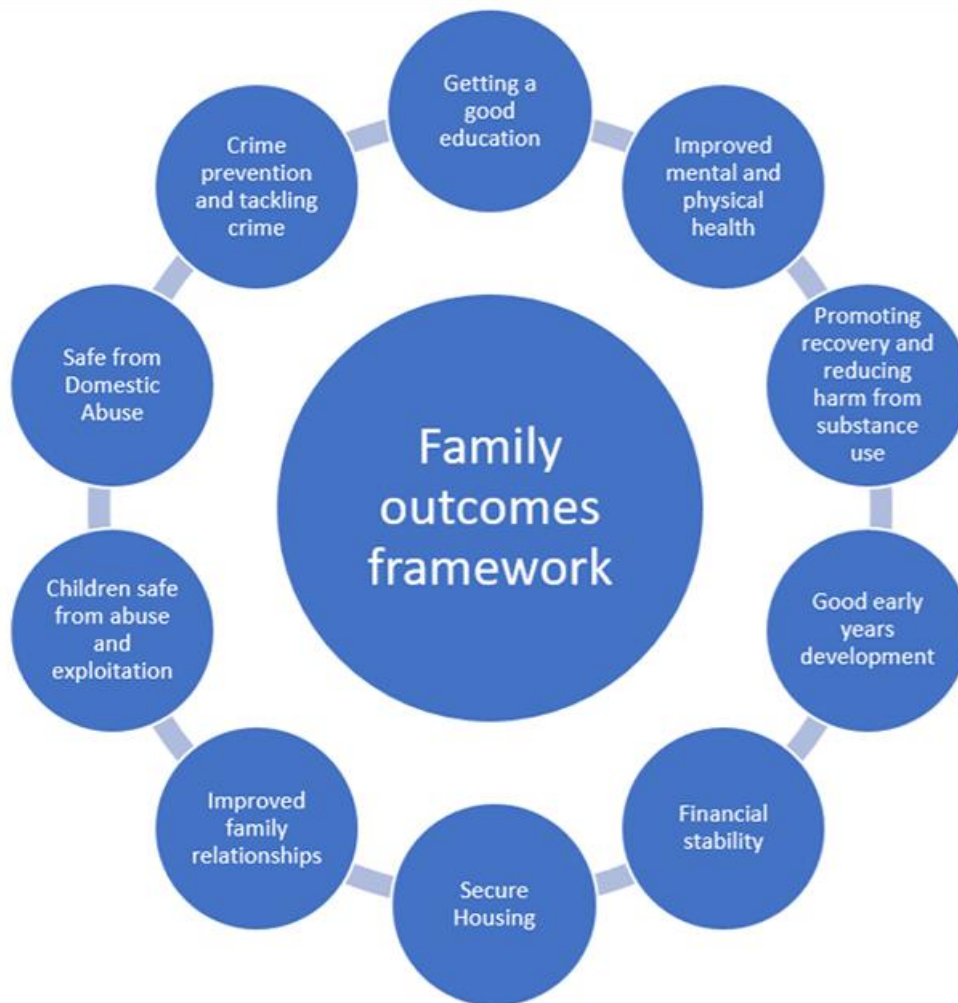
The National Supporting Families Outcomes Framework sets out ten headline outcomes. Below these outcomes sit descriptors of the family needs that make up the eligibility criteria for those families that the Department for Levelling Up Housing and Communities (DLUHC) deem to be our most vulnerable families and who we are required to report progress on.

Each family must demonstrate a minimum of requiring sustained positive change in three different Headline Outcome areas.

All children are required to have sustained good attendance either an average attendance 90% or above for every child in the family over two consecutive terms (unauthorised absence only) or at least a 30% improvement in attendance, with a minimum of 50% average attendance, over two consecutive terms (unauthorised and authorised absence).

Where an additional family need arises during the course of your support an outcome must also be achieved for these needs in order to demonstrate that the family has achieved significant and sustained progress.

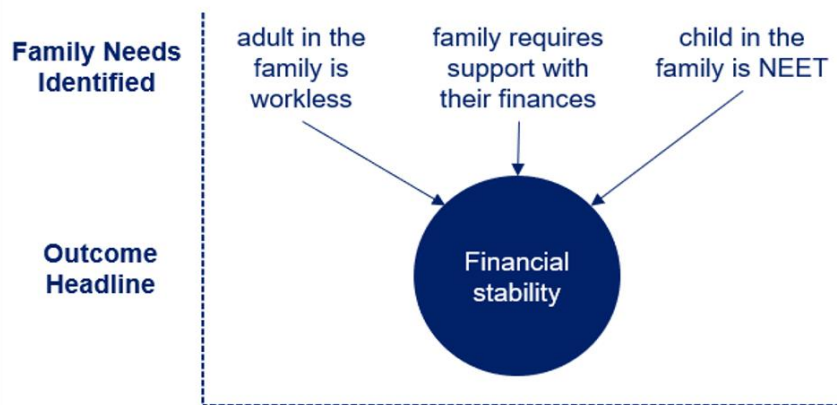
The 10 headline outcomes are:



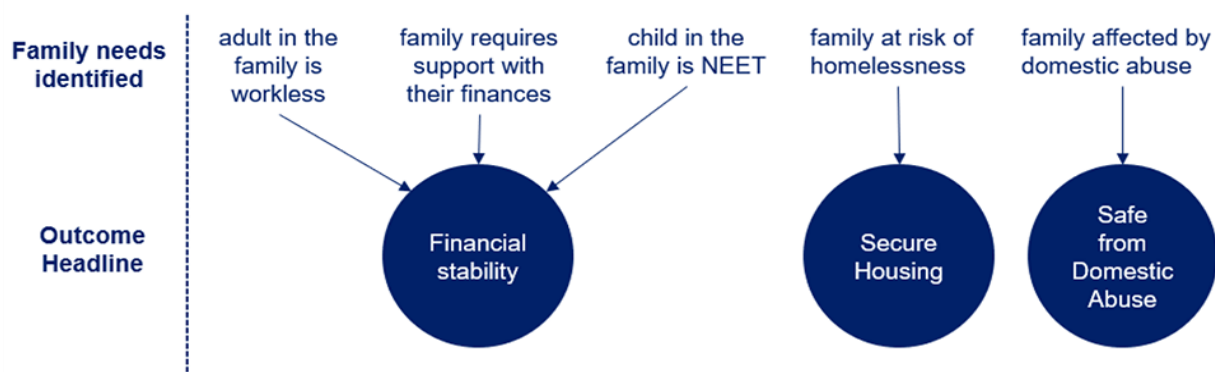
Eligibility

To make a claim for a successful family outcome it must first be evidenced that a family meet the eligibility criteria and that at least three family needs are present. This must also be evidenced during audit.

For a family to be eligible for Supporting Families the family needs identified must fall under three separate outcome headlines. For example, a family may require support with their finances, there may also be a child in the family who is NEET and an adult in the family who is workless. However, all three of these needs fall under the financial stability headline outcome and therefore would not be eligible:



In this instance, two further family needs under two separate headline outcomes are evidenced that a family is eligible as below:



The national Supporting Families Outcomes Framework also recognises that many family needs are interlinked and may impact each member of the family differently. For example, where a family is affected by domestic abuse, this might affect members of the family differently; adults and children might require different, specialist support. It is important that every family need is identified and evidenced in each case, and that the required outcomes are achieved against each identified family need.

It is possible that a particular Family Need could be used to indicate more than one Headline Outcome. However, as a general rule, we should avoid using a single problem to meet several Headline Outcomes. For example, a child in the family may require support with their physical health needs. This is an identifying need under the Headline Outcome 'Improved mental and physical health'. However, the same need should not then be used to evidence a second eligibility criteria, for example the family need (as set out under the Headline Outcome 'Good early years development') 'Child (0-5 yrs) physical health needs not met'.

While families may be identified as eligible for Supporting Families on the basis of three eligibility criteria, the information available at the point of identification may not reflect the entirety of each family's complex needs. Some needs, such as domestic abuse or mental illness, may be hidden until work begins with the family and the full extent of their needs are uncovered. Any additional family needs should be identified in Child and Family Plans and captured at closure.

When a family no longer requires the same level of support and a practitioner is closing their case, they should reflect on the significant progress of the whole family against all their needs, ideally through a closure statement.

See Appendix A for further details about Age thresholds for eligibility and measuring results

Working with families

The programme requires an integrated, whole family approach when working with families.

There is no single approach as each family will need different support depending on their circumstances. The Local Authority and Partners may choose to deliver their services differently to suit their particular context. However, the following four principles capture what the national Supporting Families Team mean by 'working with a family as part of Supporting Families':

- there will have been an assessment that takes into account the needs and voice of the whole family;
- there is an action plan that takes account of all (relevant) family members;
- there is a lead practitioner for the family that is recognised by the family and other professionals involved with the family; and
- the objectives in the family action plan are aligned the national Supporting Families Outcomes Framework.

When a family no longer requires the same level of support and a practitioner is closing their case, they should reflect on the significant progress of the whole family against all their needs, ideally through a closure statement. A good closure statement provides assurance that significant and sustained progress has been made. It should:

- look at all family members;
- look at all identified Family Needs;
- summarise what work happened with the family;
- summarise the improvements made; and
- quantifies the needs and outcomes achieved with families
- confirms that, in the practitioner's and supervising manager's judgement, the progress made is significant.

To turn around a family we need to evidence the outcomes are both achieved and sustained. A closure statement which provides details of the outcomes achieved can reduce the amount of retrospective checking required at a later date.

Evidencing Outcomes

The Family Outcome Framework demonstrates commitment to a proportionate and rational approach that reflects **genuine sustained improvement and behavioural change in a family**.

Evidence will be drawn from a range of valid and reliable assessment and distance travelled tools, as well as trusted data sources and Lead Worker records including scaling questions directly relating to the identified family needs and related outcomes.

The framework is based on a triangulation approach which aims to balance quantitative evidence of family outcomes with qualitative assessment of families when assessing if significant and sustained change has been achieved. For example, improvements may be apparent based on data sources but if the qualitative assessment and review shows that the family, their network or the Team Around the Family (TAF) judge that the issues are not addressed, and their safety and wellbeing has not improved then this would not demonstrate significant or sustained change.

The whole family assessment, family plan and TAF review will provide a core qualitative measure of change for all families that will assess the overall safety and wellbeing of the family, as well as progress against each of the family needs and outcomes identified.

The Lead Worker and the TAF will have a vital role in judging whether the family has reached significant and sustained progress.

The framework sets out the core quantitative measures of significant and sustained change which will be used consistently as a minimum standard across County Durham.

To evidence significant and sustainable progress, each family member must achieve all outcomes identified for them which needs to be 3 or more headline outcomes to be a valid family outcome.

The Lead Worker, family network and the TAF must make a judgement that the improvements across the identified family needs are significant and are likely to be sustained in the longer term and therefore the same intensity of support is no longer required and appropriate step down can be applied.

This is not just a tool to use for those families identified for the Stronger Families Programme, but as part of the support being offered to all families in County Durham.

On achievement of the relevant outcomes, the family would be deemed by the Lead Worker, family network and TAF as having made significant and sustainable progress and are **'turned around'**.

Capturing Family Outcomes

The measurement of results will be linked to case closure and/or the stepping-down of a family's case to Early Help and/or Universal Services.

Lead Workers **must** ensure that underpinning evidence e.g., agreed distance travelled tools, scaling questions can be easily located and are clearly recorded within case records should the evidence be required for audit and other purposes. Managers must continue to ensure that they maintain an overview of cases.

Durham's Think Family Team will undertake a series of agreed quality assurance checks on declared outcomes to ensure that outcomes are reliable and accurate.

Headline Outcome 1: Getting a Good Education

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
1.1	Average of less than 90% attendance (not including authorised absence) for 2 consecutive terms	Average of less than 90% attendance (not including authorised absence) for 2 consecutive terms	Average attendance 90% or above for every child in the family over 2 consecutive terms	
1.2	Average of less than 50% attendance unauthorised (and authorised) for 2 consecutive terms	Average of less than 50% attendance unauthorised (and authorised) for 2 consecutive terms	At least a 30% improvement in attendance, with a minimum of 50% average attendance, over 2 consecutive terms	
1.3	Not able to participate and engage with education – motivation, emotional regulation and behaviour difficulties, risk of, or subject to, exclusions, concerns around suitability of Elective Home Education, child is off-roll and not receiving an education otherwise, risk of NEET	Improved engagement with education (e.g., pupils no longer on report, reduction/no detentions)	<p>Fewer days lost to suspension and exclusion over 2 consecutive terms (immediately preceding the claim), reduction threshold can be locally defined.</p> <p>*Professional judgement - No further concerns about suitability of Elective Home Education</p> <p>Child who was off roll receiving a suitable education</p> <p>*Practitioner assessed outcomes</p>	<p>Standardised Scaling Question</p> <p>Education Health Needs Team involvement</p> <p>Confirmation of CYP registered as being Home Educated</p>
1.4	Child's special educational needs not being met	Family happy that special educational needs being met, and school / early years settings are providing adequate support.	<p>Child's needs have been appropriately assessed and suitable package of support is in place as per the SEND Code of Practice.</p> <p>Family engaging with package of support and has a trusted relationship with the team around the family (Supplementary)</p>	<p>Standardised Scaling Question</p> <p>SEND Plan (Not EHCP)</p>

Headline Outcome 2: Good Early Years Development

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
2.1	Expectant or new parent/carers who require additional or specialist support (e.g., young parents, parents who have been in care, parents with learning needs)	Families are engaged with appropriate support that can be seen to be making a difference; capacity for positive, effective parenting increased and they are accessing and engaging with services	Completed evidence-based parenting course with evidence of parents/carers implementing those strategies and improved outcomes. *Practitioner and/or self-assessment - improved outcomes	Enhanced Parent Support Pathway (EPSP) Outcome Star Standardised Scaling Question Young Parent Programme Outcome Star
2.2	Child's (0-5 yrs.) physical health needs not met (e.g., immunisations not up to date, concerning accidental injuries, dental hygiene)	Child's physical health needs met, better awareness of home safety and accident prevention	A&E records, GP, Dental, Midwife, Family Nurse Partnership, Health Visitor *Practitioner and/or self-assessment – improved outcomes	Enhanced Parent Support Pathway (EPSP) Outcome Star Graded Care Profile 2 Assessment (Neglect) Multi-Agency Chronology Home Environment Assessment Tool (HEAT) Children on Universal Plus (HDFT)
2.3	Child's (0-5 yrs.) developmental needs not being met (e.g., communication skills/speech and language, problem-solving, school readiness, personal social and emotional development)	Child's developmental needs are being met, allowing them to make progress at a pace that is suitable for them AND / OR Child has the right support in place to make progress. AND / OR Children and young people with probable/confirmed prenatal alcohol exposure and significant physical, developmental or behavioural difficulties are referred for FASD assessment	*Practitioner assessment - improved outcomes, self-assessment (parent/carer) - improved outcomes	2 Year Place entitlement take up checked with Early Years Team Graded Care Profile 2 Assessment (Neglect) Multi-Agency Chronology Children on Universal Plus (HDFT)

Headline Outcome 3: Improved Mental and Physical Health

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
3.1	Child needs support with their mental health	<p>The baby/child's mental health and/or wellbeing has improved</p> <p>AND / OR</p> <p>Family/parents/carers feel better equipped to manage the child's mental health and well-being.</p> <p>AND / OR</p> <p>Early attachment relationships are improved/parents feel bonded to baby</p>	<p>Validated outcome measure*</p> <p>Diagnosis received, if relevant, and appropriate support in place</p> <p>Child (and/or parent/carer) is engaging with, and benefitting from, appropriate support (e.g., from mental health teams) (Supplementary)</p> <p>*Professional assessment or self-assessment - improved outcomes</p>	<p>Standardised Scaling Question</p> <p>Adult Wellbeing Tool</p> <p>Adolescent Wellbeing Tool</p> <p>Edinburgh Postnatal Depression Scale (EPDS)</p> <p>Outcome Star (Groups)</p> <p>Confirmed support and engagement with/from Piece of Mind Team</p> <p>Emotional Resilience Nurses - Outcome Star</p> <p>Young Parents Programme - Outcome Star</p> <p>Confirmation of support and engagement with/from CAMHS (Child and Adolescent Mental Health Service)</p> <p>Confirmation of support and engagement with/from Humankind</p>
3.2	Adult needs support with their mental health	<p>The adult's mental health and/or wellbeing has improved</p> <p>AND / OR</p> <p>Family/parents/carers feel better equipped to manage the adult's mental health and well-being</p>	<p>Validated outcome measure</p> <p>Diagnosis received, if relevant, and appropriate support in place</p> <p>Adult is engaging with, and benefitting from, appropriate support (e.g., from mental health teams) and adhering to medication regime (if relevant) (Supplementary)</p> <p>*Professional assessment or self-assessment - improved outcomes</p>	<p>Standardised Scaling Question</p> <p>Adult Wellbeing Tool</p> <p>Adolescent Wellbeing Tool</p> <p>Edinburgh Postnatal Depression Scale (EPDS)</p> <p>Outcome Star (Groups)</p> <p>Confirmed support and engagement with/from Piece of Mind Team</p> <p>Emotional Resilience Nurses - Outcome Star</p> <p>Young Parents Programme - Outcome Star</p> <p>Confirmation of support and engagement with/from CAMHS</p> <p>Confirmation of support and engagement with/from Adult Mental Health Services</p>

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
3.3	Child and/or parent/carer require support with physical health needs that affect the family (e.g., long-standing health conditions requiring management, physical disabilities requiring adaptations)	Physical health needs are being well-managed and family have sufficient / the right support in place	<p>Necessary adaptations have been made/in place</p> <p>Family is engaging with, and benefitting from, appropriate support, plan in place to manage on-going health needs (Supplementary)</p> <p>*Professional or self-assessment - improved outcomes</p>	Standardised Scaling Question

Headline Outcome 4: Promoting Recovery and Reducing Harm from Substance Misuse

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
4.1	An adult has a drug and/or alcohol problem	<p>Adult reducing / abstaining from substance use (as measured by rescreening)</p> <p>AND</p> <p>Adult better equipped to manage the substance use. Adult understands the risk / impact of the substance use on the family and children and is able to promote safety and implement actions to reduce harm.</p> <p>AND</p> <p>Assessment undertaken with child/family to determine impact of substance misuse upon child and child is benefitting from appropriate support (e.g., whole-family substance misuse work, affected-by service, young carers service, appropriate therapeutic support)</p>	<p>Adult engaging with appropriate level of support and completing specialist treatment</p> <p>*Practitioner or self-assessed improved outcomes</p>	<p>Standardised Scaling Question TBA Family Support Network Safety/Wellbeing Plan Confirmation of support and engagement with/from Humankind (Drug and Alcohol Service) Alcohol Audit Tool Drink Coach Self Assessment and Reduction Plan</p>

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
4.2	A child or young person has a drug and/or alcohol problem	<p>Child reducing / abstaining from substance use</p> <p>AND</p> <p>Family / Child better equipped to manage the substance use and find alternative coping strategies, and understands risk / impact of substance use</p>	<p>Child engaging with, and benefitting from, appropriate level of support and completing specialist treatment, if necessary (Supplementary)</p> <p>*Practitioner or self-assessed improved outcomes</p>	<p>Standardised Scaling Question</p> <p>Family Support Network</p> <p>Safety/Wellbeing Plan</p> <p>Confirmation of support and engagement with/from Humankind (Drug and Alcohol Service)</p> <p>Alcohol Audit Tool</p> <p>Drink Coach Self Assessment and Reduction Plan</p>

Headline Outcome 5: Improved Family Relationships

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
5.1	Parent / carers require parenting support	Parent / carer demonstrates improved, positive parenting (e.g., improved parent / child interactions; positive attachment etc)	Completed evidence-based parenting course with evidence of parents implementing those strategies and improved outcomes *Practitioner / self - assessed improved outcomes	Standardised Scaling Question Distance travelled tools within Parenting Programmes to measure progress (various) e.g. Strengths and Difficulties Questionnaire, Daily Hassles, Child and Adolescent on Parent Violence and Abuse (CAPVA) Screening Tool Respect Young Peoples Programme (RYPP Evaluations) Graded Care Profile 2 Family Support Network
5.2	Harmful levels of parental conflict i.e., when it is frequent, intense or poorly resolved	No harmful parental conflict and improved family relationship AND / OR Parents /carers understand the impact of the conflict on the children	Validated outcome measure e.g., Family relationship quality tool Completed relationships support (evidence-based where possible), evidence of parents/carers implementing those strategies and improved outcomes. *Practitioner / self-assessed improved outcomes	Standardised Scaling Question Referral Screening Questionnaire (RSQ for Parenting When Separated) Parenting When Separated Course - Parent Goal and Review Form
5.3	Child / young person violent or abusive in the home (to parents/carers or siblings)	No harmful child to adult or sibling abuse. AND / OR Child is better equipped to understand behaviours, develop coping mechanisms and self-manage. AND / OR Parent/carers better equipped to	No harmful child to adult or sibling abuse. Child is better equipped to understand behaviours, develop coping mechanisms and self-manage. Parent/carers better equipped to manage child's behaviour and relationship improved Child has received, and benefitted from,	Child and Adolescent on Parent Violence and Abuse (CAPVA) Screening Tool Respect Young Peoples Programme (RYPP Evaluations)

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
		manage child's behaviour and relationship improved	<p>appropriate therapeutic support.</p> <p>Family successfully complete specialist child to parent abuse parenting course (or specialist course for children with SEND), and/or received therapeutic support, evidence of improved outcomes</p> <p>*Practitioner / self-assessed improved outcomes</p>	
5.4	Unsupported young carer or caring circumstances changed requiring additional support	Unsupported young carer now supported, including with change in caring circumstances	<p>Young Carers Assessment and relevant support in place</p> <p>Accessing targeted young carers support / regular respite support provided</p> <p>*Practitioner/self-assessed improved outcomes</p>	<p>Standardised Scaling Question Young Carers Tools: Multidimensional Assessment of caring Activities (MACA) and Positive and Negative Outcomes of Caring (PANOC)</p>

Headline Outcome 6: Children Safe from Abuse and Exploitation

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
6.1	Emotional, physical, sexual abuse or neglect, historic or current, within the household (Only include 'historic' if still impacting on the CYP)	<p>No longer abuse or neglect in the household</p> <p>AND / OR</p> <p>Child / family has been supported following abuse/neglect and has strategies to manage going forward</p> <p>AND / OR</p> <p>Children are in an emotionally and physically safe environment</p>	<p>Early help, CIN (Child in Need) or CP (Child Protection) plan closed and/or stepped down,</p> <p>*Practitioner assessed - improved outcomes</p>	<p>Standardised Scaling Questions CSE (Child Sexual Exploitation) Matrix ERASE (Educate and Raise Awareness of Sexual Exploitation) Team, PREVENT Team Graded Care Profile 2 Harmful Sexual Behaviour Matrix Outcomes Star Contextualised Safeguarding Tool</p>
6.2	Child going missing from home	<p>Child no longer going missing</p> <p>AND</p> <p>Child/family has been supported following missing episodes</p>	<p>No missing reports in month prior to closure and no re-referral into services 6 months following closure</p> <p>*Practitioner assessed - improved outcomes</p>	<p>Missing Episode Reduction Meeting (MERM) Strategy exploitation and Missing (SEAM) Meeting</p>

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
6.3	Child identified as at risk of, or experiencing, sexual exploitation	<p>Child not experiencing sexual exploitation</p> <p>AND</p> <p>Child has been supported following sexual exploitation</p> <p>AND / OR</p> <p>Partners worked alongside child/family to manage risk of sexual exploitation</p>	*Practitioner and self-assessed – improved outcomes and no more police reports	Standardised Scaling Questions CSE, ERASE Team, PREVENT TEAM Graded Care Profile 2 Step Up/Down Meeting
6.4	Child identified as at risk of, or experiencing, criminal, or pre-criminal, exploitation (e.g., county lines)	<p>Child not experiencing criminal or pre-criminal exploitation (e.g., radicalisation)</p> <p>AND</p> <p>Child has been supported following criminal exploitation</p> <p>AND / OR</p> <p>Partners worked alongside child/family to manage/reduce risk of criminal exploitation</p>	*Practitioner and self-assessed - improved outcomes and no more police reports	Standardised Scaling Questions Family Support Network Safety/Wellbeing Plan ERASE Team PREVENT Criminal Exploitation Vulnerability Tracker

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
6.5	Child identified as at risk of, or being affected by, radicalisation	<p>Child not affected by radicalisation</p> <p>AND</p> <p>Child has engaged with, and benefitted from, relevant support</p> <p>AND / OR</p> <p>Partners worked alongside child/family to manage or reduce risk</p>	*Practitioner and self-assessed - improved outcomes	Criminal Exploitation Vulnerability Tracker
6.6	Child experiencing harm outside of the family (e.g., peer to peer abuse, bullying, online harassment, sexual harassment/offences)	<p>Child no longer experiencing harm</p> <p>AND</p> <p>Child confident in reporting and being taken seriously</p> <p>AND / OR</p> <p>Partners worked alongside child/family to develop strategies and support them to cope with, and respond to, abuse / harm outside of the home and to keep themselves safe.</p>	*Practitioner or self-assessed improved outcomes, closure of plan, no police or school reports	Standardised Scaling Questions Family Support Network Safety/Wellbeing Plan ERASE Team PREVENT Team

Headline Outcome 7: Crime Prevention and Tackling Crime

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
7.1	Adult (18+) involved in crime and/or ASB (Anti-Social Behaviour) - (at least one offence/arrest/named as a suspect/ASB incident) in the last 12 months	<p>(7 or fewer incidents in 12 months) Adult no longer involved in crime</p> <p>OR</p> <p>(8 or more incidents in 12 months) Adult demonstrates at least a 50% reduction in incidents of crime</p> <p>*Consistent measure required i.e., if identifying on arrests, arrests must be measured for outcome</p>	<p>Where number of incidents* is 7 or fewer, the person must not have any offences, arrests, named suspect reports, or ASB for 6 months.</p> <p>Where number of incidents* is 8 or more, the person must demonstrate a reduction in the number of incidents (offence/arrest/named suspect report/ASB) of at least 50% which is sustained for a period of at least 6 months.</p>	
7.2	Young person (u18) at risk of crime – including gangs, serious violence and weapons carrying, or involved in harmful risk-taking behaviour	<p>Young person not involved in crime or anti-social behaviour</p> <p>AND / OR</p> <p>Young person supported to better manage risks of becoming involved with crime, through accessing relevant services and fully engaging in this process.</p>	<p>Young person must not have any offences, arrests, named suspect reports, or ASB for 6 months</p> <p>Engaging with, and benefitting from, relevant and appropriate services (e.g., VRUs (Violence Reduction Units), CAMHS, Education, AP (Alternative Provision), youth offending services) regularly and maintains positive behaviour (Supplementary)</p>	Standardised Scaling Questions Family Support Network Safety/Wellbeing Plan

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
7.3	<p>Young person (u18) involved in crime and/or ASB (at least one offence/arrest/named as a suspect/ASB incident) in the last 12 months</p>	<p>(4 or fewer incidents in 12 months) Young person no longer involved in crime</p> <p>OR</p> <p>(5 or more incidents in 12 months) Young person demonstrates at least a 50% reduction in incidents of crime, provided none of these are a severe offence as defined by the list of severe offences.</p> <p>AND</p> <p>Young person supported to better manage risks of becoming further involved with crime, through accessing relevant services and fully engaging in this process.</p> <p>*Consistent measure required i.e., if identifying on arrests, arrests must be measured for outcome</p>	<p>Where number of incidents* is 4 or fewer, the young person must not have any offences, arrests, named suspect reports, or ASB for 6 months</p> <p>Engaging with, and benefitting from, relevant / appropriate services (e.g., VRUs, CAMHS, education, AP, probation, youth offending services) until problems have resolved/ solutions progressed (Supplementary)</p>	<p>Standardised Scaling Questions Family Support Network Safety/Wellbeing Plan</p>

Headline Outcome 8: Safe from Domestic Abuse

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
8.1	Family affected by domestic abuse or inter-personal violence and abuse - historic, recent, current or at risk (victim) (Only include 'historic' if still impacting on the CYP)	<p>Domestic abuse has stopped</p> <p>AND</p> <p>Victim has a clear safety plan in place and knows how to seek help</p> <p>OR</p> <p>Victim has received (or is receiving) appropriate support"</p>	<p>No incidents of domestic abuse in the month prior to closure and no referral into services for at least 6 months following closure (at least one of the below) *Practitioner or self-assessment and/or victim engaged with local multi-agency partnership arrangements</p>	<p>DASH (Domestic Abuse, Stalking and Honour Based Violence) / reduction in risk tool Harbour Programme</p>
8.2	Adult in the family is a perpetrator of domestic abuse	<p>Domestic abuse has stopped</p> <p>AND</p> <p>Perpetrator understands crime, and impact on the victim(s) (including children), and is engaging with perpetrator support</p>	<p>No incidents of domestic abuse in the month prior to closure, and no referral into services for 6 months following closure and (at least one of the below)</p> <p>Where available, perpetrator engaged with specialist programmes</p> <p>Perpetrator engaged with local multi-agency partnership arrangements</p> <p>*Practitioner or self-assessment</p>	<p>DASH / reduction in risk tool Checkpoint Programme Harbour Programme Child and Adolescent to Parent Violence and Abuse (CAPVA) Programme complete</p>

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
8.3	Child currently or historically affected by domestic abuse (Only include 'historic' if still impacting on the CYP)	Domestic abuse has stopped AND Child feels safe at home AND Child has received appropriate support	No incidents of domestic abuse in the month prior to closure, and no referral into services for 6 months following closure And (at least one of the below) Child engaged with specialist/therapeutic support *Practitioner or self-assessment	Domestic Abuse Recovering Together (DART) Programme Harbour Programme DASH (Domestic Abuse, Stalking and Honour Based Violence) / reduction in risk tool

Headline Outcome 9: Secure Housing

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
9.1	Families who are in local authority temporary accommodation and are at risk of losing this	Family no longer at risk of losing temporary accommodation and have sustained temporary accommodation for 6 months or have moved into settled housing	<p>Confirmation from Homelessness Services of the outcomes.</p> <p>Tenancy agreement for long term suitable temporary accommodation or settled accommodation</p> <p>*Practitioner assessment - improved outcomes</p>	<p>Joint Homeless Protocol Home Environment Assessment Tool (HEAT) Family Support Network Safety/Wellbeing Plan</p>
9.2	Families not in suitable, sustainable housing and/or threatened with eviction /at risk of homelessness	<p>Family no longer at risk of eviction* and/or in suitable and sustainable housing for 6 months</p> <p>*Notice not served or withdrawn; or (for social housing tenants) have a suspended possession order and have sustained the accommodation for 6+ months</p>	<p>Confirmation from Homelessness Services that no homelessness duty is owed; or from landlord that notice withdrawn</p> <p>Evidence of suitable alternative accommodation sourced: confirmation from Landlord</p> <p>*Practitioner assessment - improved outcomes</p>	<p>Joint Homeless Protocol Home Environment Assessment Tool (HEAT) Family Support Network Safety/Wellbeing Plan</p>
9.3	Young people aged 16/17 at risk of, or who have been, excluded from the family home	Young person no longer at risk of homelessness – remains with or is returned to family or wider family network with support available for 6 months	*Practitioner assessment - improved outcomes	<p>Joint Homeless Protocol Home Environment Assessment Tool (HEAT) Family Support Network Safety/Wellbeing Plan</p>

Headline Outcome 10: Financial Stability

Reference	Family Need	Outcome	Evidence	*Durham's agreed sources informing 'practitioner assessed outcomes'
10.1	Adult in the family is workless	<p>Adult is in work</p> <p>OR</p> <p>Adult has made progress to work (e.g., gained a qualification, completed training, volunteering, is attending job interviews)</p>	<p>Universal Credit or legacy benefit data</p> <p>*Practitioner or self-assessed – improved outcomes</p>	<p>Standardised Scaling Question</p> <p>Outcome Star</p> <p>Stronger Families Employment Advisor intervention</p> <p>Adult has gained employment / made progress to work measured by Employment Advisor or keyworker</p>
10.2	Family require support with their finances and/or have unmanageable debt (e.g., rent arrears)	<p>Family feels able to manage their finances</p> <p>AND/OR</p> <p>Debt is being managed or has been resolved</p>	<p>Debt repayment plan in place</p> <p>Reduction in debt</p> <p>*Practitioner or self-assessment - improved outcomes</p>	<p>CAB (Citizens Advice Bureau)</p> <p>Caseload Info</p> <p>Budgeting Tool</p> <p>Graded Care Profile 2 (access to Foodbanks / Stronger Families Grants etc)</p> <p>Outcome Star</p> <p>Stronger Families Employment Advisor intervention</p>
10.3	Young person is NEET (Not in Education, Employment or Training)	<p>Young person is in education, employment or training</p>	<p>Census / NEET data, CCIS statutory dataset</p> <p>Secure progression pathway in place</p> <p>*Practitioner or self-assessment - confirms young person is in education, employment or training</p>	<p>IYSS (Integrated Youth Support Service) records</p> <p>Improving Progression Programmes</p> <p>Durhamworks Programmes</p> <p>Outcome Star</p>

Appendix A

Age thresholds for eligibility and measuring results

Supporting Families aims to provide earlier support to families experiencing difficulties and improve outcomes for children; all eligible families must include dependent children or expectant parents.

For the purposes of Supporting Families, a dependent child is a person aged 0-15 or aged 16-18 and in full-time education and/or training and/or unemployed and living with their family.

Family Need	Age Threshold
If a child is involved in crime or anti-social behaviour...	...the relevant family member should be between 10* and 18 years old. If 18 or over, the family member is considered an adult for these purposes.
If a child or young person has not been attending school regularly...	...the relevant family member should be in suitable full-time education, if the child is under 16 years old. This rises to 25 years old if the child or young person has an Education, Health and Care plan or currently has a statement of special educational needs.
If a young person is not in education, training or employment...	...the relevant family member should be 16-18 years old.
Where a family need is identified under the headline outcome 'good early years development...	...the relevant family member should be 0-5 years old
If an adult is in receipt of out of work benefits; or an adult is claiming Universal Creditthe relevant family member should be 18 years or over. However, there are a small number of exceptions whereby 16 and 17 year olds can claim the following benefits under specific circumstances: Universal Credit, Jobseeker's Allowance, Employment and Support allowance and Carer's Allowance.
If a person is experiencing or perpetrating domestic violencethe relevant family member should be 16 years old or over. If under 16 years old, violence or abuse captured as part of the headline outcome improved family relationships
Where a child specific family need not listed above is identified...	...the relevant family member should be under 18 years old. This rises to 25 years old if the child or young person has an Education, Health and Care plan or currently has a statement of special educational needs.