



Durham Safeguarding Children Partnership Multi-Agency Training Annual Report 2023/24



Key Achievements

14,793 course completions 2023/24

106% increase (7172 completions) in 2022/23



Me-Learning

Increase from 15 courses in 2022/23 to 30 courses 2023/24.

Course completions increased from 2022/23 of 5681 course completions to 2023/24 of 12956 course completions. That is an increase of 128%.

The 15 extra courses have been developed by practitioners from the partnership and uploaded onto Me Learning for others to access. This has raised the awareness of that course subject across agencies and reached a larger amount of people due it being a flexible training option that can be accessed at any time.

Training Programme

Increase from 10 courses delivered mostly on Teams/Zoom (virtually) with a small number of face-to-face training to 15 courses delivered in a 50/50 mix of virtual and face to face. This has allowed practitioners to choose their preferred delivery option that suits their individual learning style.

Offering more face-to-face training has benefitted the workforce who prefer that method of delivery but has had an impact on numbers that can access due to room sizes. More practitioners can be trained virtually but some prefer to learn in person and enjoy the multi-agency discussions that take place during face-to-face training.

Numbers have still increased from 2022/23 of 891 course completions to 1112 course completions in 2023/24. That is an increase of 24%.

Safeguarding Week

Safeguarding week was facilitated jointly with Durham Safeguarding Adults Partnership. 18 courses were delivered and there were 420 course completions who work with children and families in County Durham.

Bespoke

Although this is a new method of training which has not been publicised, it is becoming increasingly popular method where training is tailored and designed to meet the needs of an organisation with a multi-agency lens. The bespoke training that has been offered is a direct result from the Safeguarding Managers and Designated Leads training whereby the lead has valued the training and its delivery and thought it would be beneficial for their own organisation. This generates income which can be used for future training and events. In 2023/24 bespoke training was delivered to Alternative Provision, Early Years, Parks and Countryside staff, Schools, and Gypsy Roma Traveller Wardens. 105 bespoke completions were achieved in 2023/24.



Development Day - See Me, Hear Me, Help Me!

The Durham Safeguarding Children Partnership and County Durham and Darlington NHS Foundation Trust undertook a development day on 6 September 2023 where 200 practitioners from across the partnership attended. The theme of the day was Safeguarding Adolescents. There were several guest facilitators covering the following themes:

Think Kane

DSCP

Impact of Trauma on Adolescents

Full Circle

Drug and Alcohol

Humankind

Harmful Sexualised Behaviour in Childhood

Professor Simon Hackett

Attachment and Trauma Informed Thinking

Dr Ollie O'Mara

Lads Like Us

Mike Hurst and Danny Wolstencroft

Contextualised Safeguarding

Adolescent Safeguarding and Exploitation Team, Rapid Response Service, Child Exploitation Team

Barnardo's CATE Service

Safeguarding is Everybody's Business

Bridging the Gap Transitions to Adulthood

DSAP, DSCP

What difference has this made?

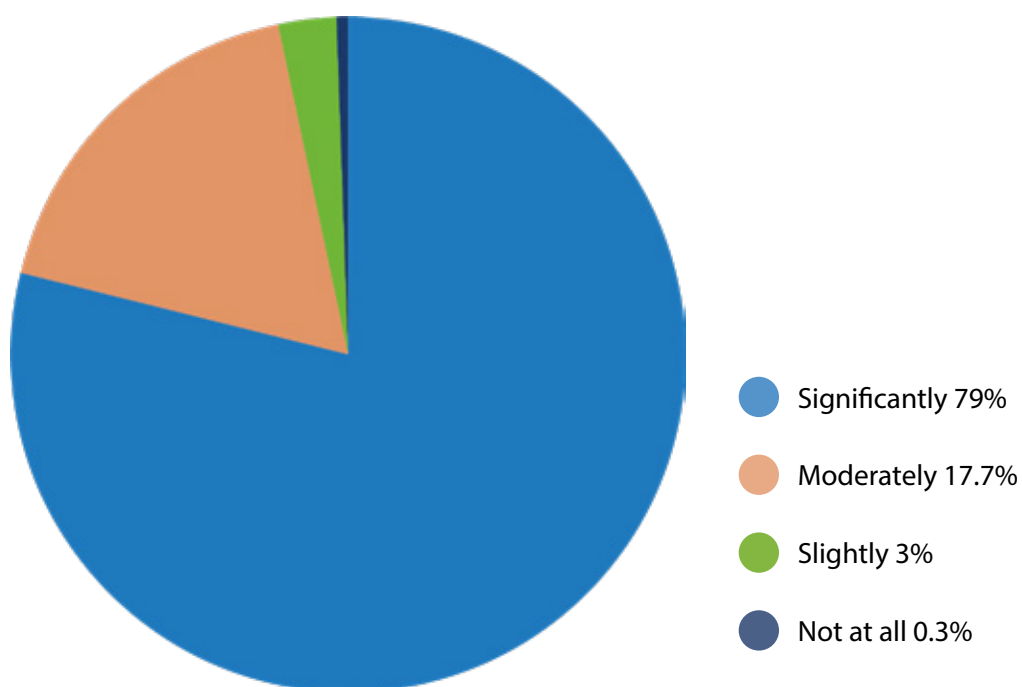
Level of knowledge on this subject prior and on completion of training

1 being limited knowledge and 10 being in depth knowledge.

Subject	Before	After
Me Learning	4.8	8.5
Training Programme	6.3	8.7
Safeguarding	5.7	8.2
Bespoke	6.7	9



Do you think this training will have impact on your practice with children, young people, and families?



Course Content

Average rating 4.67 out of 5

4.42 Me-Learning

4.65 Safeguarding Week

4.78 Training Programme

4.8 Bespoke Training



Feedback and Impact

- I found the course interesting, the learning about previous cases and the different types of neglect were both helpful and insightful.
- I attended the training and found it very interesting even though I have done DSL a number of times. What I did take from it was to put in place the use of a chronology sheet for each student as we don't have CPOMs.
- The training was very informative thank you.
- I personally found the training so good because your case studies were relevant, your understanding of both the local and national context was excellent, your style and approach was warm, friendly, and full of realism and common sense, and the combination of all these meant I left the session feeling more confident and calmer than when I had entered it!
- The safeguarding training was a great refresher and new insight into the new identified element of safeguarding, child abuse linked to faith belief and witchcraft. It was also refreshing to look at the actual case scenarios once again after years of unrelated training limited resources funding is a big issue on training and in this case, you get what you pay for I'd definitely recommend the bespoke training as it felt like we did something positive, different and is the way forward. Also, by having a variety of different organisations brought different elements to the table and discussion.'
- I really enjoyed the day of the training, lots of learning to be had. Learning about witchcraft was interesting and an eye opener to hear what goes on in other areas of the country as well as on our doorstep. The tutor was fab.'
- I really enjoyed the safeguarding training as I thought it was very informative. The lady delivering the course was very engaging and everyone participated in the session which made the day feel as though it went quick. It was very interesting and eye opening the cases that was used to deliver the session as its was local and relevant information.
- Following training, I was able to map a case using Signs of Safety template. This provided me with a clear picture of what I was worried about and the potential impact on the child. I had reported it to social care previously, but no further action was taken. On this occasion using sign of safety, I was clearly able to demonstrate my level of concern and it was then acted upon. I will continue to use this moving forward.
A lightbulb moment for me was the degree to which every individual is considered to be responsible to some extent to share / pass up concerns. reading through the history of the various legislation / reviews and the cases which prompted them, effective inter-agency working, and communication is clearly at the heart of better protection for children.
- I am more aware of safeguarding issues and legislation, know how to identify and report my concerns. I am now aware that the language I use in recording is important and since the training this is something that I have changed.
This training has given me the confidence to know my concerns are valid and to act on my instinct. I feel
- more confident to challenge and use curiosity to ask difficult questions instead of being afraid to say the wrong thing or being ignored because I am a youth worker.
- The course was detailed and informative. Examples used were clear and encouraged deeper thought and reflection on what was going on in that instance. The video at the start was extremely powerful. Discussion in breakout rooms was helpful to go deeper into the example. The tools mentioned will be so helpful (harm matrix, signs of safety etc) in my everyday work.



Next Steps for 2024/25

Migrate to a new Me-Learning Forms platform

Migrate to a new Me-Learning Forms platform, cleansing current system and transferring all active users to new system

Develop existing Me-Learning course catalogue

Develop existing Me – Learning course catalogue, updating and archiving any which are not in line with new current legislation. Extending Me – Learning course topics with training facilitated and designed for those working with children, young people, and families in County Durham.

Design a new training programme booking system

On the new DSCP website along with support from Web Admin, design a new training programme booking system.

Gain accreditation

To gain accreditation for Safeguarding Managers and Designated Leads training.

Further develop the bespoke training offer

Further develop the bespoke training offer which enables agencies to be trained with colleagues from their own organisation. Content is tailored around that organisation whilst giving national and local safeguarding messages.